

Gatlin's Straw, LLC

Charge Account Policy

Rev. 09/2021

Applicant agrees to pay within 7 business days of receipt of invoice. Charges billed, but not paid by the 7th day following the date of services rendered will be considered delinquent and subject to finance charges, the charge account being permanently closed, and/or all future payments due on site.

FINANCE CHARGES are computed by a maximum rate of 2.5% per month (or weekly .5% - .625%), which is an ANNUAL PERCENTAGE RATE of 26% applied to the unpaid balance less current credits. Current credits are payments received on time for previous invoices.

Applicant agrees to be responsible for attorney's fees and court costs, if it is necessary to collect through legal action. Applicant agrees to notify Gatlin's Straw within 48 hours of any billing discrepancies. Failure to notify Gatlin's Straw signifies total acceptance and responsibility for payment in full. Applicant further understands that Gatlin's Straw holds the right to discontinue the charge account at any time for non payment and/or not being able to reach someone concerning any account discrepancies or delinquencies.

Applicant understands that invoices are sent to listed email addresses the same day services are rendered. If you do not receive an invoice, we ask that you please check your spam box to make sure it was not filtered. We also ask that you please add Billing@GatlinsStraw.com to your contacts to ensure your invoices arrive in your inbox, and also so you can contact us with any questions or concerns.

Applicants can also request an Online Order Portal for the Business FREE of charge. This allows for orders to be placed after-hours when our office is closed.

Please note that Deliveries/Installations are completed between the hours of 8am-5pm Monday-Friday. Pick-ups are scheduled by appointment Monday-Friday 8am-5pm and Saturday 8am-2pm. Deliveries can be scheduled for same-day if we have a delivery person in the requested area and the order is called in before 11am. Also note that deliveries are run in routes and cannot be given a dedicated time, the delivery driver will call the given contact person with a 30 minute notice of their estimated time of arrival. If you are not available to be on-site when delivery is being made, you may tell us where to stack the straw. Applicant understands that if straw is dropped at a location and left unattended, Gatlin's Straw is not liable for any loss or theft. Applicants have 24 hours to notify Gatlin's Straw of any shortages or discrepancies with the product.

By signing below you agree to all statements and terms explained above.

Applicants Signature: _____ Date: _____